

How Indian Students Can Submit Course/Contact Details with MADAD

1. Visit Consular Services Management System <http://madad.gov.in>
2. Register yourself as new user and login to your account.

1800-258-0222 +91-40-67580222 (International) Skip to main content A+A A- Sitemap हिंदी



Consular Services Management System

Ministry of External Affairs,
Government of India



[Getting Started](#) [FAQs](#) [Mission/Post Connect](#)

AIMED TO HELP INDIAN STUDENTS



Smt. Sushma Swaraj

External Affairs Minister

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- > Speeches & Interviews



Please register as MADAD user if you have any grievance related to consular services offered by Indian Missions/Posts abroad or are an Indian student studying/planning to study abroad. MADAD enables online logging and tracking of grievances, and submission of course/contact details of students.



Grievant Login



Consular Users Login

New Student Registration
Student Login



Grievant Registration



Track Grievance Status

1. Click the [“Manage Profile”](#) link in Sub Menu or in Student Registration Section .

The screenshot shows the top navigation bar of the Consular Services Management System (MADAD) website. The header includes contact numbers (1800-258-0222 and +91-40-67580222), a 'Skip to main content' link, and a 'Logout' link. The main header features the Government of India emblem and the text 'Consular Services Management System' and 'Ministry of External Affairs, Government of India'. A secondary header contains navigation tabs: 'Getting Started', 'FAQs', 'Grievance', 'Student', 'Mission/Post Connect', and 'Change Password'. The 'Student' tab is active, and its sub-menu is open, with 'Manage Profile' highlighted in blue and circled in red. Below the navigation, the 'Getting Started' section is titled. It contains an 'About Consular Services Management System (MADAD)' section with a paragraph explaining the system's purpose. Below this, there are two main sections: 'Grievance Registration' and 'Student Registration'. The 'Student Registration' section has a red circle around the first bullet point: '> Click on 'Manage Profile' link to Manage the Student profile.' The 'Grievance Registration' section has four bullet points: '> Click on 'Register Grievance' link to fill details of your grievances.', '> Click on 'Track Grievances Status' link to View latest status and processing done on your grievance.', '> Click on 'Link Grievances' to link grievances.', and '> Click on 'Provide Feedback' link to share your experience in the form of appreciation and suggestion.'

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Consular Services Management System
Ministry of External Affairs,
Government of India

Getting Started FAQs Grievance Student Mission/Post Connect Change Password

Manage Profile
Manage Course Details
View History

Getting Started

About Consular Services Management System (MADAD)

Consular Services Management System (MADAD) has been set up by the Ministry of External Affairs (MEA) to manage the grievances pertaining to the consular services offered by Indian Missions/Posts abroad. Grievants can register as MADAD users to lodge their grievances related to the consular services, and track the progress made towards resolution of the same by the concerned Mission/Post.

In addition to grievances, MADAD also enables Indian students studying/planning to study abroad to register as MADAD users and submit their course/contact details with MEA which may be useful in connecting with the Government of India for various future initiatives/requirements.

Grievance Registration

- > Click on 'Register Grievance' link to fill details of your grievances.
- > Click on 'Track Grievances Status' link to View latest status and processing done on your grievance.
- > Click on 'Link Grievances' to link grievances.
- > Click on 'Provide Feedback' link to share your experience in the form of appreciation and suggestion.

Student Registration

- > Click on 'Manage Profile' link to Manage the Student profile.
- > Click on 'Manage Course Details' link to Add/Update Student Course
- > For more details Please visit Quick Guide

Enter the Personal Particulars details in Student Registration Form.

PERSONAL PARTICULARS

First Name*

Rohit

Last Name

Sharma

Date of Birth*

01/07/1991

Mission/Post*

Australia - Melbourne

Gender*

MALE

Email ID*

pankaj@tcs.com

Fathers Name

M S Sharma

Mothers Name

G S Sharma

Legal Guardians Name

Aadhaar Number

123456778908

Passport Details

Passport Number*

TY234234

Date of Issue*

08/07/2054

Place of Issue*

Dun

Address in India

House Number/Street*

House no 190

City/Village/Town*

Dehradun

State*

Uttarakhand

District*

Dehradun

PIN code*

248001

Contact Number (India)*

Address abroad

Abroad Address

Canberra , Austarlia

Contact Number (Abroad)

Reference 1

Reference 2

Insurance Details

Insurance Details

Save

Clear

Enter Emergency Contact Details.

VERIFIABLE EMERGENCY CONTACTS IN INDIA (At least one)

Contact Details 1

First Name*	<input type="text" value="Sunil"/>	Last Name	<input type="text" value="Sharma"/>
Relationship with the Person*	<input type="text" value="Sibling (Brother/Sister)"/>	Email ID*	<input type="text" value="sunil.sharma@gmail.com"/>
Contact Number*	<input type="text" value="918803478651"/>	Full Address*	<input type="text" value="A-61 A, Sector 63, Noida"/>

Contact Details 2

First Name	<input type="text" value="Bharat"/>	Last Name	<input type="text" value="Sharma"/>
Relationship with the Person	<input type="text" value="Sibling (Brother/Sister)"/>	Email ID	<input type="text" value="bharat.sharma@tcs.com"/>
Contact Number	<input type="text" value="919803487621"/>	Full Address	<input type="text" value="78, Moon city, Indrapuram, Ghaziabad"/>

Save

Clear

Enter Course Details and Submit the Form.

Course Details

Course Name*

MS

Course Type.*

Postgraduate

Course Duration (Year-Month)*

2

0



College/University Name*

Address of the
College/University*

Oxford University

Last educational institutions
attended in India*

SRM University

Fee (in Rs.)*

1200000

Fee Type*

Scholarship(part)

Whether the course is part of any exchange program/scholarship ?

Yes No

Student Visa details

Visa Number*

VBYG1234

Visa Validity till date*

05/07/2018

Country*

USA

Save

Clear

Submit

Student Registration Confirmation Screen.

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Ministry of External Affairs,
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Student Confirmation

Student details have been successfully updated/registered.

[Click Here](#) to go back to the Home Page

Click on 'Manage Profile' link to Manage the Student profile.

Click on 'Manage Course Details' link to Manage Student Course.

2. Click the “[Manage Course Details](#)” link in Sub Menu or in Student Registration Section to Add/Update Course details.

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Manage Profile

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About Consular Services Management System (MADAD)

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Student Registration

- > Click on 'Manage Profile' link to Manage the Student profile.
- > Click on [Manage Course Details](#) link to Add/Update Student Course.

Select Status and Click on “[Update](#)” button to update existing course.
Click the “[Click Here](#)” Link to Add new Course.

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Consular Services Management System Ministry of External Affairs, Government of India QQQ123 | Last Login 26/05/2017 12:04:40 | Logout

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Manage Course

Fields marked with asterisk (*) are mandatory

To Add new Course [Click here.](#)

Course Details

S.No.	Course	Duration	University Name	Status*	Remarks*	Action
1	M.TECH	24 Months	OXFORD UNIVERSITY	In Progress ▼	<input type="text"/>	Update

Click on Course Name to view the details of Course.

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Manage Course

To Add new Course Click here.

Course Details

S.No.	Course	Duration	University Name
1	M.TECH	24 Months	OXFORD UNIVERSITY

Grievance Registration

Click on Register Grievance link to fill details of your grievance.

Click on Track Grievance Status link to View latest processing date on your grievance

ViewRequestStatus.Title - Google Chrome

wktport.passportindia.gov.in/AppConsular/secure/ViewStudentCourseDetailAction?studentCoursePk=90

Student Course Details

Course Details

Course Name	M.TECH	Course Type.	POSTGRADUATE
Course Duration (In Months)	24	College/University Name	OXFORD UNIVERSITY
Address of the College/University	ASDF ASDF	Last Educational Institution attended in India	M.J.P.R.U.
Fee (in Rs.)	5000	Fee Type	Self-financed

Student Visa details

Visa Number	VISA123456	Visa Valid till date	31/05/2018
Country	Saudi Arabia		
Exchange program/scholarship details			

Close

In case of additional information or clarification, please contact our national call centre at toll free number 1800-258-0222 and +91-40-6758222 (International)

Thank You
